

Frequently Asked Questions

What is LinkedIn Learning?

LinkedIn Learning is an online educational platform that helps you discover and develop business, technology, and creative skills through expert-led course videos.

What topics/courses are available?

We currently have over 16K+ courses across a variety of topics; with 30-70 new courses added weekly. To learn more about our course topics, click [here](#).

Did LinkedIn Learning used to be called Lynda.com?

Yes and no. LinkedIn bought Lynda.com in 2015 and has continued to use all the same great content and content creation methods. However, LinkedIn Learning is a new and improved platform so you'll notice new features such as automated, personalized content recommendations, Q&A on courses, and other new bells and whistles. We've also significantly increased the number and variety of courses offered with the new platform.

How do I activate my account?

Once your administrator adds you as a user, you will receive an email with an activation link; this link is personalized to you and should not be shared to others within the organization. **Note:** these emails sometimes end up in junk/spam folders. Click on the activation link in this email to start your login process. You will have the option to set up your account in 1 of 2 ways: 1) By creating a separate organizational login (email and password), or 2) By logging in with a username/password for a personal LinkedIn profile. There are some benefits to connecting with an existing LinkedIn profile (covered below), and this is to help enrich your personalized learning experience, never to share any of your personal LinkedIn.com activity with your organization.

If I want to activate using a LinkedIn profile, does it matter if it's a personal email address associated with that account and not my work email?

It simply does not matter what email address you use for your LinkedIn.com profile. Because the activation link was sent to your work email, we can associate the learning history from your LinkedIn account to your organization's dashboard. And if anything happens where you leave the organization and have your LinkedIn Learning access disconnected, this won't have any impact to your LinkedIn.com profile.

How do I return to login?

Once you've activated your account you can return anytime by going to linkedin.com/learning and typing in the email and password you used for activation. If you activated your account with an existing LinkedIn username/password, you can also go into your LinkedIn.com account and find the "go to learning" button at the top right.

If I activate using a LinkedIn profile, what are the benefits?

Activating your account by tying it to a LinkedIn profile can have some additional benefits. First, we can help personalize content recommendations to you based on the public information (such as job title, existing skills and interests, and education) from your LinkedIn profile, we can help show you some trending or popular content amongst others within your network, and you would be able to access a live Q&A with other learners and instructors for each course. Plus, easy 1-click adding of course completion badges to your LinkedIn profile, and a learning history that remains with you even after you leave the organization and might be disconnected from the LinkedIn Learning coursework.

If I activate using a LinkedIn profile, what can my employer have access to?

Even if you choose to activate your account using a personal LinkedIn profile, that's okay we won't share your personal information (such as job search history, connection request, inmails, etc) with the organization providing you access to learning; this organization will have access to a record only of your LinkedIn Learning course viewings.

How do I use LinkedIn Learning as a user?

There's many features and functionality available within LinkedIn Learning so the easiest way for a full preview of the offering is to watch the LinkedIn Learning course [here](#).

What languages is the content available in?

Our content is currently available across 7 languages: English, French, Spanish, Japanese, Mandarin, German and Brazilian/Portuguese. That said, our course catalogs do not have the same courses available in all languages because each course is made as a standalone course with native speaking authors; the courses are not translations, intentionally for a more enriching and authentic experience.

How do I change my language settings?

To change your language settings at any time, there are two easy ways to do this. First, you can click on the "me" button at the top right and go to your language settings default. Second, when searching courses using the search bar, search a keyword, then once you are on the results page, at the bottom left you can switch your language via a drop-down arrow. When you do it this way, the search will rerun in the new language of choice.

What certifications & continuing education units/professional development units are offered through LinkedIn Learning?

We have lots of certifications & continuing education units available already; for a full listing visit [here](#). Don't forget to check back a few times a year as we are regularly adding new content and new partnerships to expand this area of our offering.

How often are new courses added?

New courses are added to the platform every single week (every Monday to be precise). We add approximately 30-70 new courses weekly so check back frequently often.

How can I see when new courses are added?

There are a few ways to see the new courses that are added. First, you can subscribe to our learning blog here, and every Monday an article will be sent to you that lists the new course titles added that week. Second, your homepage content recommendations will show you the newest and most popular courses. Lastly, if you're searching for a particular topic using the search bar, once you've done a search click on the "sort by" drop down at the top right and click "newest" and it will show you the newest courses on that topic first.

Where can I see my learning history?

Your own learning history is available to you at any time. Simply log into your LinkedIn Learning account, and under the "me" button at the top right you can select "Learning History".

Can I download/print course completion certificates?

Yes. In your learning history, navigate to any completed course and click the "more" button to the right. Here you can add to your profile (if you've connected with a LinkedIn account) or download certificate to save a digital file or to print and display at home/work.

Is there a mobile app?

Yes, and many people prefer to learn on-the-go. In the app/play store on your device, simply find the LinkedIn Learning app for download. Once downloaded, you will login with your same desktop credentials, and your learning will automatically go with you wherever you go. Using the mobile option is a bit different and has the option to turn the courses to "audio-only" via a toggle within each course.

What if I forget my password?

If you used your LinkedIn profile to activate your LinkedIn Learning account, then simply click the "forgot your password" field provided in the login flow. If, you are using a separate organizational login (email and password), please call our support line (1-888-335-9632) or [log a help ticket](#) to reset your password.

What if I need additional support?

Individuals can reach out for support anytime through the [help center](#) or via our 24/7 support line: 1-888-335-9632 . Alternatively, if you want more administrative resources for promoting & getting full use out of your access, you can find lots of resources in our [customer success center](#).